

Weeks Medical Center Financial Assistance Policy - Plain Language Summary

Weeks Medical Center provides eligible patients fully discounted emergency or medically necessary care through Weeks Health Access (WHA). Certain exclusions apply, including, for example, elective services, balances covered by other funding sources, and failure to cooperate in securing alternative funding sources (including Medicaid, Medicare, Insurance exchange and Employer sponsored insurance). This document is only a summary. Please refer to the Financial Assistance Policy at www.weeksmedical.org for complete details.

Assistance Offered and Eligibility

Patients who qualify for assistance receive 100% coverage through WHA for emergency and other medically necessary services. The necessity for medical treatment of any patient will be based on the clinical judgment of the health care provider without regard to the financial status of the patient. All patients will be treated for emergency medical conditions regardless of ability to pay or to qualify for financial assistance in accordance with federal and state law.

To be eligible, patients must reside within one of our specified catchment areas and qualify based on income and assets as follows:

- Household annual income (including defined assets) does not exceed 300% of the Federal Poverty guidelines, based upon family size.
- Assets (not including primary residence and retirement accounts up to \$100,000) will total less than \$2,500 for one, \$4,000 for 2, plus \$100 for each additional family member.

Patients without insurance, and not eligible for WHA, will not be charged more than the amounts generally billed to patients who have insurance.

Applying for Financial Assistance

The application process involves filling out the Financial Assistance Application and submitting the application and supporting documents for processing. You may obtain information about the application process, or obtain copies of the Financial Assistance Policy or Application:

- On our web site: www.weeksmedical.org - Patients & Visitors, Financial Assistance
- By phone: (603) 788-5354
- In person: Any registration location, or at our Business Office

**Application assistance is available through our Patient Financial Counselor located in our Business Office, 8 Clover Lane, Whitefield, NH
Please call (603) 788-5354 for an appointment.**

Title: Financial Assistance Policy Plain Language Summary

Owner: Patient Accounts

Approved by: Senior Staff 9/2016; CQI Committee 9/26/2016; Finance Committee 9/2016

Accrediting/Lic Body:

Standard/Rule #

Effective Date: 2/02

Revised: 8/2016, 9/18